

 TouchReservation

Online Table Reservations

Offer guests the ultimate
in choice and flexibility

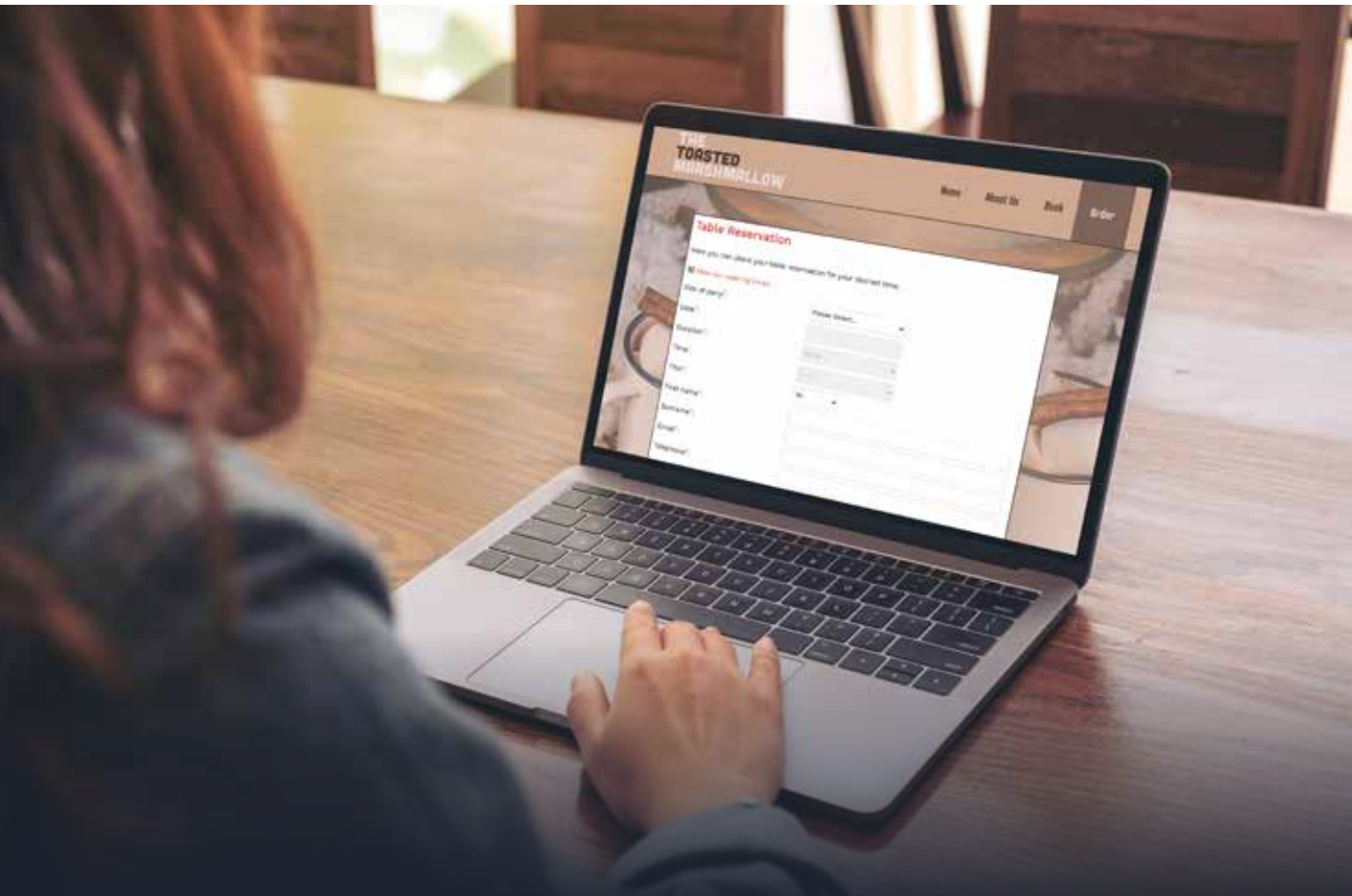


Automate bookings *around the clock.*

You're never closed with TouchReservation. Allow customers to make bookings, around the clock, on any web-enabled device such as smartphone or tablet.

TouchReservation is the perfect accompaniment to TouchPoint - ICRTouch's till software and app-based ordering system, ByTable. Full integration means all table bookings will be automatically synced, preventing double bookings.

TouchReservation - a top class experience, even before your customer walks through the door.



Be table *smart.*

Intelligent table allocation.

Optimise your seating plan, increase bookings and improve efficiency; all while TouchReservation takes the strain.

The intelligent system won't assign a small table to a party of eight. It automatically determines the most suitable allocation based on the number of guests, as specified on your plan.

Alternatively, configure session slots and set maximum numbers of guests per timed session to space out your bookings throughout the service.

Easily remove tables or sessions from the system for your own needs and even allow customers to view your venue's availability before they confirm their booking.

For guests who book over the phone, or walk in without a reservation, bookings made on TouchPoint will update on TouchReservation automatically.



Reduce Admin.

Fully automate your table booking, allocation and confirmation processes.



Access Anywhere.

Customers can make bookings online from any web-enabled device.



Free Up Your Staff.

Stop wasting time on daily emails, social media chats and phone calls.



Around The Clock.

Let your reservations run on autopilot; even while you're closed.



Increase Bookings.

Designed to make bookings easier than ever for your potential guests.



Fully Branded.

Customise with your branding to fit seamlessly into your current website.



Secure Deposits.

Reduce no-shows by securing deposit payments for table bookings online.



No Double Booking.

Sync table plans so your systems are up-to-date and you never double book.



Plan Ahead.

Easily view reservations in advance and know when to allocate more staff.



Cost Effective.

Benefit from fixed pricing, with no per table licensing or transaction charges.

Secure your reservations with deposits.

Reduce no-shows...

Deter no-shows and improve efficiency with the ability to secure deposits; either per person or per table.

Set your own rules for compulsory amounts and TouchReservation will securely store guests' payment details.

Guests can also enter special requests alongside their bookings; giving you the chance to further improve their experience. All reservations and deposits can be easily viewed in TouchOffice Web, with full reporting available.





Streamline your operations with one simple, fully integrated ecosystem from ICRTouch.

It really is worth taking the time to evaluate and consolidate your current systems. Are you paying too much per booking with your current provider? Or are you still using an inefficient pen and paper system?

All software solutions from ICRTouch have been designed and developed specifically for the hospitality industry, with ease of use in mind.

TouchReservation integrates seamlessly with not just the TouchPoint till software to allow bookings to also be made manually when necessary, but also with TouchOffice Web so you can easily view all bookings in one place.

Whether a table reservation has been made over the phone, in person, via your ByTable or TouchTakeaway webshop and app, or via TouchReservation on your website, data is synced to TouchOffice Web; giving you full access from your devices; anytime, anywhere.

 TouchPoint

 TouchOffice Web

 ByTable

 TouchTakeaway